



[Help Center](#) > [Предложения](#) > [Feature Request](#) > [Lock icon in condensed ticket list view](#)

Lock icon in condensed ticket list view Finished

- Jason McGrath
- **Forum name:** #Feature Request

Add the ability to see when tickets are locked in the condensed ticket view:

Subject	User	Department	Agent	Agent Team
<input type="checkbox"/> #570 Promises evaluation of sales receipt	Diana Handshide	Sales	<input type="checkbox"/> John Doe	No Team
<input type="checkbox"/> #571 Detail of loan	Alisa Zornano	Regulation and Control of Magical Creatures > Control	<input type="checkbox"/> John Doe	No Team
<input type="checkbox"/> #572 Sales table set	Robert Quaker	Regulation and Control of Magical Creatures > Regulation	<input type="checkbox"/> John Doe	No Team
<input type="checkbox"/> #573 Repair gas car set	Daniela Quaker	Sales	<input type="checkbox"/> John Doe	No Team
<input type="checkbox"/> #574 Presentation format of wall unit	Salvador Swift	Regulation and Control of Magical Creatures > Regulation	<input type="checkbox"/> John Doe	Level 1
<input type="checkbox"/> #575 Thanks, thanks -- Here the Dornosno indignantly	Joe Hood	Regulation and Control of Magical Creatures > Control	<input type="checkbox"/> John Doe	Support
<input type="checkbox"/> #576 Future equipment over reported sales capabilities	Abraham Hall	Support	<input type="checkbox"/> John Doe	Support
<input type="checkbox"/> #577 Set up workstation general	Tom Hight	Regulation and Control of Magical Creatures > Regulation	<input type="checkbox"/> John Doe	Support
<input type="checkbox"/> #578 UK gas ventilation	Denton Price	Widgets	<input type="checkbox"/> John Doe	Level 2
<input type="checkbox"/> #579 Home to bed time when she locked back once or twice	Maria Cox	Sales	<input type="checkbox"/> John Doe	No Team
<input type="checkbox"/> #580 Multiple business partnerships can improve	Benno Chickadee	Regulation and Control of Magical Creatures > Control	<input type="checkbox"/> John Doe	Support
<input type="checkbox"/> #581 VERY short remarks, and one thought I can	Joe Hood	Support	<input type="checkbox"/> John Doe	No Team
<input type="checkbox"/> #582 Better reports of stock volumes etc	Wayne Carroll	Sales	<input type="checkbox"/> John Doe	Level 1
<input type="checkbox"/> #583 And for more of that -- "Oh, no, too, that	Joe Hood	Widgets	<input type="checkbox"/> John Doe	Support
<input type="checkbox"/> #584 UK and Germany for hand set	Conner Knox	Sales	<input type="checkbox"/> John Doe	No Team
<input type="checkbox"/> #585 Laboratory materials temperature of them	Margot Mossad	Sales	<input type="checkbox"/> John Doe	No Team

Comment (1)

Lara Proud

11 месяцев назад

Hi Jason, this change has been implemented, now when a ticket is locked it can be seen in any of the ticket views including the table view, making it much easier to know which tickets are locked by other agents from a quick glance!