



[Help Center](#) > [Предложения](#) > [Feature Request](#) > [Interactive Troubleshooting Trees for the Portal](#)

Interactive Troubleshooting Trees for the Portal Collecting Feedback

- James Horn
- **Forum name:** #Feature Request

I would like to be able to create something like an interactive troubleshooting tree within DeskPro. We would be able to define questions and based on the answers the customer clicks on, display new questions or advice to help users troubleshoot the most common issues that customers run into without requiring them to submit a ticket.