



[Help Center](#) > [Предложения](#) > [Feature Request](#) > [Customizable Ticket Reference for Departments](#)

Customizable Ticket Reference for Departments Collecting Feedback

- Grant Dyer
- **Forum name:** #Feature Request

We have a couple of departments and would like to be able to have unique ticket references for each department e.g. SALES-6773-343 and SUPPORT-38374-343874