



[Help Center](#) > [Предложения](#) > [Feature Request](#) > [CRM required fields need to be mandatory whenever a new user is created](#)

CRM required fields need to be mandatory whenever a new user is created Collecting Feedback

- Irene Tortorella
- **Forum name:** #Feature Request

Mandatory CRM fields should be required in the shortcut form when a new user needs to be created (e.g. adding a new ticket from the helpdesk).