



[Help Center](#) > [Предложения](#) > [Feature Request](#) > [Assign technicians based ticket categories](#)

Assign technicians based ticket categories Archived

- Ilya Pekshev
- **Forum name:** #Feature Request

It would be nice to have an ability to assign tickets to technicians based on tech groups. I.e. i have different tricket categories and different support staff is responsible for handling them. I can not assign tickets to specific technician groups, either all or one or none.