

DeskPRO Build #5.2.3 Released

2016-12-14 - Lauren Cumming - Comments (0) - Product

Fixes

- Tab index is fixed on user portal login - you can press the 'Tab' button to move from email to password etc.
- UI issue where some drop down menus in the agent interfaces were not disappearing after clicking away from them
- Inability to create a linked ticket or change the user of a ticket due to search not working
- Ability to change an agents name through embedded chat widget in website
- Mass action validation check (for mandatory agent fields) should not apply to tickets marked for deletion
- Fix errors in anonymous API endpoints if API logging was enabled for "session" type
- Fix copy to clipboard function in various places in admin interface
- Fixed ability to mass reply to tickets

If you are using DeskPRO Cloud, we will roll out this update to your helpdesk soon.

If you are using DeskPRO On-Premise, you can update your helpdesk to the latest version from your admin interface.