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Deskpro 2018.1 Release

2018-05-21 - Benedict Sycamore - Comments (0) - Deskpro Releases

We're delighted to announce the release of Deskpro 2018.1

Deskpro 2018.1 includes the product updates, new features, bug fixes, and additional company updates listed below:

New Release Numbering

We've changed how we number Deskpro versions and release announcements. You can read more about why and what that means **here**.

SSL Available as Standard

We've enabled SSL for all cloud customers. Find out more about that here.

New Reports

We've completely updated Deskpro Reports with new features, functionality, interface and more. You can read **this post** to discover everything you need to know about new reports.

Multibrand Update

We've made a number of significant changes and improvements to the way multibrand works in Deskpro. Check them out here.

Improvements

DP-1620: It is now possible to translate custom field choice items



DP-1412: Added skip-re-index option for the dp:import-apply command

DP-1304: Creating linked feedback from ticket display now improved



DP-1634: Deskpro brand on login updated

Feature UpdatesDP-1079: Trigger criteria now available for "CC added"