

 $\label{eq:constraint} Knowledgebase > Using Deskpro > Admin > CRM > Unified login with JSON Web Token standard$ 

## Unified login with JSON Web Token standard

Jake Biddell - 2023-10-06 - Comments (0) - CRM

If you need to integrate Deskpro login with an existing web service account system, consider using the **JSON Web Token (JWT)** standard.

JWT enables Deskpro to hand off user/agent login requests to a **login URL** that you provide. Once the user/agent is authenticated (e.g. logs into their account on your service), your service provides a JWT token which tells Deskpro that they are allowed access.

For details, see the admin manual documentation and our example code on GitHub.

There is a <u>JWT library</u> for the most popular web development languages.