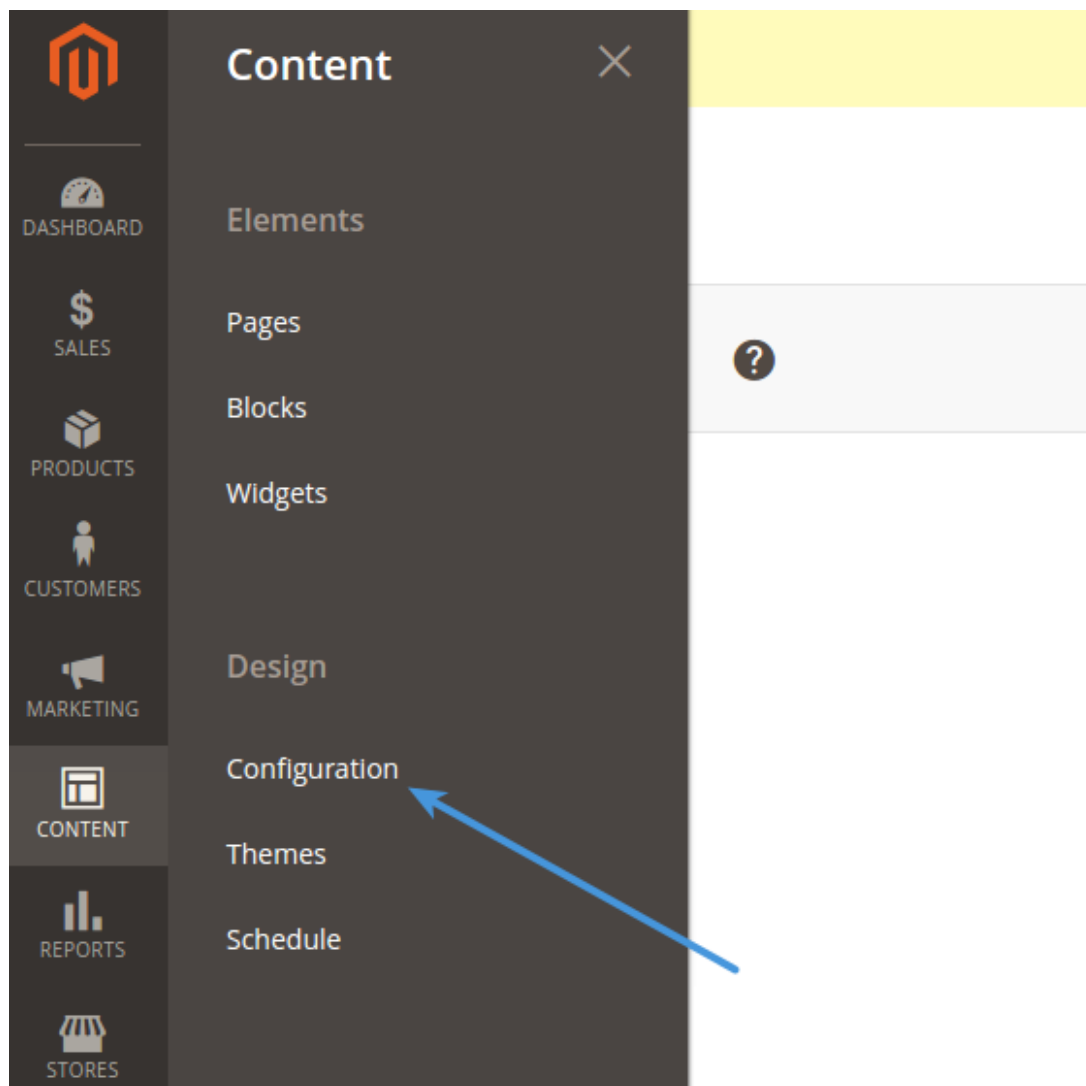


How do I install the chat widget in Magento?

Lauren Cumming - 2023-08-16 - Comments (0) - Using Deskpro


1. Sign into your Magento account as an administrator.
2. Head to the "**Content**" section on the left hand side navigation menu. Then click on "**Configuration**".




3. Find the current theme row (on a fresh installation it is applied as "Default Store View") and click "**Edit Link**".

 admin

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Add widget & chat to your site
Get instructions and help on how to add the widget to your website



Embed code

```
<!--DESKPRO_WIDGET_LOADER::BEGIN--><script type="text/javascript">window.DESKPRO_WID
```

COPY

Manually installing the widget

Install widget in a CMS

Other Settings

HTML Head

Favicon Icon

Allowed file types: ico, png, gif, jpg, jpeg, apng, svg. Not all browsers support all these formats!

Default Title

Title Prefix

Title Suffix

Default Description

Default Keywords

Scripts and Style Sheets

```
<!-- DESKPRO_WIDGET_LOADER:BEGIN--><script type="text/javascript">window.DESKPRO_WIDGET_OPTIONS = {
  "helpdeskUrl": "http://vdeskpro-dev"/></script><script type="text/javascript">window.DESKPRO_ASSETS_URL =
  "http://localhost:9666/<script><script type="text/javascript" id="dp-widget-loader"
  src="http://localhost:9666/pub/build/widget_loader.min.js"></script><!-- DESKPRO_WIDGET_LOADER:END-->
```

Use Default Value

This will be included before head closing tag in page HTML.

6. Don't forget to refresh your caches (Magento will remind you about that!)