

Hide Option to Upload Image

Emily Booth - 2018-12-07 - Comments (0) - Using Deskpro

If you would like to hide the Upload Picture option from the Account page on the portal, simply follow the steps below

Your Account

Profile | Emails

Name *

Language *

Upload Picture
 No file chosen

Timezone *

Value

Current password *

Password *

Confirm *

1. Go to Admin > User Interface > Portal. After you have reached the portal find the (*)User/profile.html template in the [Template Editor](#).
2. Comment out the HTML that loads the 'Upload Picture' button (you can look [here](#) if this is not something you are familiar with). The section that needs to be commented out is between lines 63 - 68, as you can see below.

```
55
56 <div class="column-half">
57   {{ form_start(profile_form, { attr: { class: 'form-ticket dpx-form' } }) }}
58   {{ form_errors(profile_form) }}
59   {{ form_row(profile_form.name) }}
60   {% if profile_form.language_id is defined %}
61     {{ form_row(profile_form.language_id) }}
62   {% endif %}
63   <!--{% if profile_form.delete_picture is defined %}
64     
65     {{ form_row(profile_form.delete_picture, { checkbox_label: phrase('portal.account.profile-delete') }) }}
66   {% else %}
67     {{ form_row(profile_form.upload_picture) }}
68   {% endif %}-->
69   {{ form_row(profile_form.timezone) }}
70   {% if profile_form.manager_auto_add is defined %}
71     {{ form_row(profile_form.manager_auto_add) }}
72   {% endif %}
73   {{ form_rest(profile_form) }}
74 <div class="column-full">
75   <div class="bucket">
76     <button type="submit">{{ phrase('portal.account.profile-btn-save') }}</button>
77   </div>
78 </div>
79   {{ form_end(profile_form) }}
80 </div>
```

3. Save the template change at the bottom of the template editor, then you'll need to click 'Save Changes' again in the portal preview section, at the top of the page.

This will now remove the 'Upload Picture' option from the Account page, but if you do ever need this back, simply go to the template and revert the changes.

Your Account

Profile Emails

Name *

Language *

English ▼

Timezone *

Europe ▼

London ▼

Value

Save Profile