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Voice Operating Hours Report

- Zachery Woods
- **Forum name:** #Feature Request

We only offer phone support for a limited number of our operating hours. It would be nice to be able to define those hours, and if we could have a closed / out side of operational hours message for users when calling in.

Comment (1)

Jeff Hauman

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In addition to the hours of operation schedule for voice calls, there should be the ability to block out entire days for holidays. These would include a special greeting for each holiday event.