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Unresolved tickets by organization Report

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- **Forum name:** #DPQL Reports

Unresolved ticket broken down by organizations:

```
SELECT tickets.id, tickets.date_created, tickets.subject
FROM tickets
WHERE tickets.status IN ('awaiting_agent', 'awaiting_user')
SPLIT BY tickets.organization
ORDER BY tickets.date_created ASC
```

Download as CSV

**Deskpro**

ID	Date Created	Subject
<a href="#">31</a>	Thu, 11th Oct 2018 9:43 am	Test 1
<a href="#">42</a>	Thu, 11th Oct 2018 11:46 am	Test 2

Reset order | Showing 1 to 2 of 2 entries

Download as CSV

**Test Org**

ID	Date Created	Subject
<a href="#">813</a>	Thu, 5th Sep 2019 2:52 pm	dfsdfsdfs

Reset order | Showing 1 to 1 of 1 entries

Note we're using SPLIT BY so you can export the ticket list seperately: