



<u>Help Center</u> > <u>Community</u> > <u>Feature Request</u> > <u>Ticket properties</u>

Ticket properties Finished

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- Forum name: #Feature Request

Please separate agent and agent team from other fields. A good few times there is the need to move a ticket to another team/agent without knowing what to enter in fields that have to be filled.
br /> At the moment changes are not saved as long as a required field is empty.