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More filter options for text box custom fields Collecting Feedback

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- **Forum name:** #Feature Request

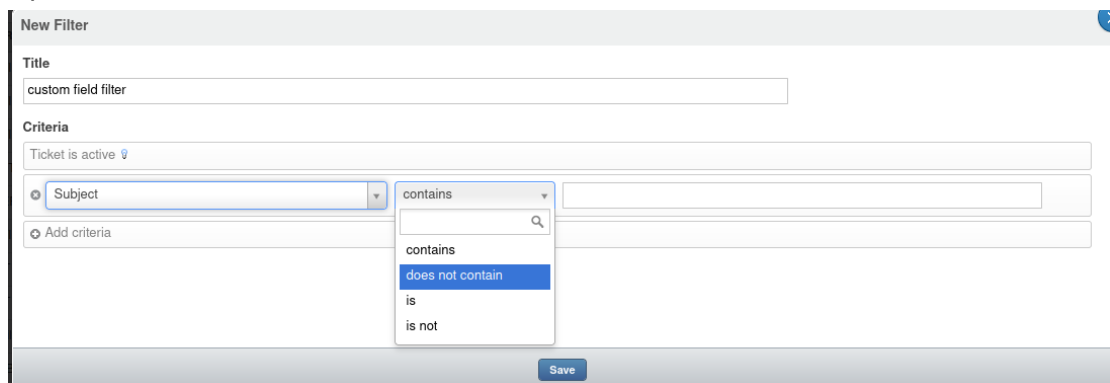
If we create a custom field with field type Single-line Text Box or Multi-line Text Box.

Field Type	Single-line Text Box
Enabled	<input type="checkbox"/> Enable this field
Title *	<input type="text" value="Detail Topik"/>
Alias	<input type="text" value="detail-topik"/>

Field Type	Multi-line Text Box
Enabled	<input type="checkbox"/> Enable this field
Title *	<input type="text" value="Summary Permintaan"/>
Alias	<input type="text" value="summary-permintaan"/>
Description	<input type="text" value="Ringkasan permintaan dari user"/>

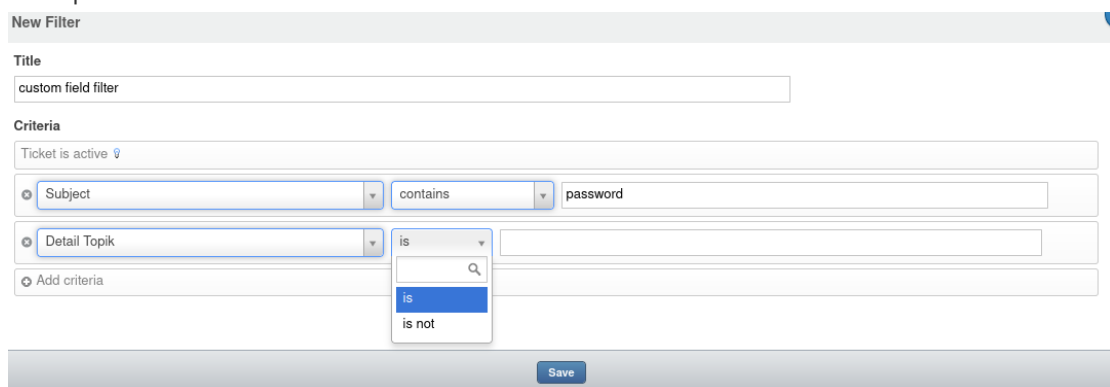
The content of this field is free text, just like the content of **Subject** field.

When we create a Filter, for **Subject** field there is four option: **contains**, **does not contain**, **is**, **is not**



The screenshot shows a 'New Filter' dialog box. The title is 'custom field filter'. Under 'Criteria', there is a search bar with 'Ticket is active'. Below that, a dropdown menu is open for the 'Subject' field, showing four options: 'contains', 'does not contain', 'is', and 'is not'. The 'does not contain' option is highlighted. A 'Save' button is at the bottom.

But, for a custom field with type is Single-line Text Box or Multi-line Text Box, we just have two options: **is** and **is not**.



The screenshot shows a 'New Filter' dialog box. The title is 'custom field filter'. Under 'Criteria', there is a search bar with 'Ticket is active'. Below that, there are two criteria: 'Subject contains password' and 'Detail Topik is'. A dropdown menu is open for the 'Detail Topik' field, showing two options: 'is' and 'is not'. The 'is' option is highlighted. A 'Save' button is at the bottom.

Could we add the option: **contains** and **does not contain** when we make a filter using a custom field with type: single-line and multi-line text box.