Missing None Option in Team Selection Finished

- Kyle Oliveira
- **Forum name:** #Feature Request

The checkboxes that change a ticket's properties do not have a None option in the Team selection in order to unassign Agent Team

Comment (1)

Christine Loh

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We are glad to inform you that this feature is currently available. When replying to a ticket, you are now able to select the Team checkbox and in the drop-down menu, select Unassign Team. Once you send a reply, the Team will be set as Unassigned.