

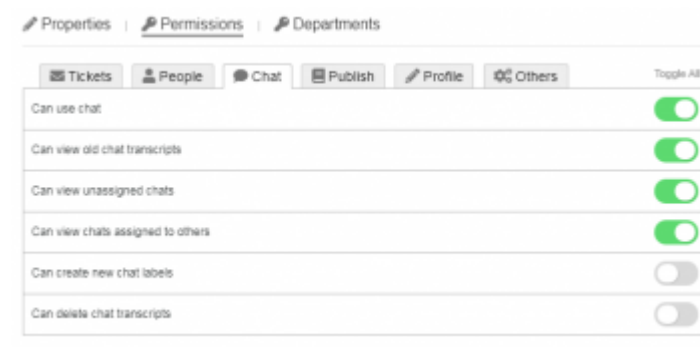


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Increase Chat Permission Options Collecting Feedback

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- **Forum name:** #Feature Request

On this part, can you please put an option that would disallow chat agents from changing chat assignments, departments, etc?



Chat results can easily be manipulated since manually unassigned chats are not counted