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Increase Chat Permission Options Collecting Feedback



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- **Forum name:** #Feature Request

On this part, can you please put an option that would disallow chat agents from changing chat assignments, departments, etc?

Tickets	People	Chat	Publish	Profile	Others	Toggle All
Can use chat						<input checked="" type="checkbox"/>
Can view old chat transcripts						<input checked="" type="checkbox"/>
Can view unassigned chats						<input checked="" type="checkbox"/>
Can view chats assigned to others						<input checked="" type="checkbox"/>
Can create new chat labels						<input type="checkbox"/>
Can delete chat transcripts						<input type="checkbox"/>

Chat results can easily be manipulated since manually unassigned chats are not counted