



Help Center > Community > Feature Request > Have the ability to pre-select and hide parent departments so only child departments are visible on ticket submission form

Have the ability to pre-select and hide parent departments so only child departments are visible on ticket submission form Collecting Feedback



Steve Bailey

• Forum name: #Feature Request

The ability to not have parent departments visible if you always want that to be the selected department on the ticket submission form- and so only the child departments are visible and selectable to users