



## <u>Help Center</u> > <u>Community</u> > <u>Feature Request</u> > <u>Copy fields from Grid view without Opening</u> <u>ticket</u>

Copy fields from Grid view without Opening ticket Report

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- Forum name: #Feature Request

The Grid can provide an overview of multiple fields on several tickets at once. It would be useful to be able to copy a field from the grid without opening the ticket.

Currently, opening a ticket is a single-click on the grid which means the ticket opens before the user has a chance to copy anything.