



[Help Center](#) > [Community](#) > [Feature Request](#) > [changing email filter of comanies affects existing users?](#)

changing email filter of comanies affects existing users? Finished

- Reto
- **Forum name:** #Feature Request

Hello

Very good helpdesk tool you have! Congratulations!

If I chage the e-mail filter in a company, doesn't it affect the existing users?
Resp. do existing users get automatically assigned

Best regards,
Reto

Comments (2)

Chris Padfield

acum 12 ani

This bug is fixed (for ticket messages as well) in the next revision.

Chris Padfield

acum 12 ani

At the moment changing the email for organisations does not update existing users - but this is a good idea and something we will add in the near future.