



[Help Center](#) > [Community](#) > [Feature Request](#) > [Allow agents to select an approver from all registered users](#)

Allow agents to select an approver from all registered users Collecting Feedback

- Azeem Javed
- **Forum name:** #Feature Request

I'd like the option for an agent to be able to select from all registered users when creating an Approval. Currently, the templates only allow the following:

Ticket User  Organization Manager  All Agents

An example use case for this might be:

That a user needs access to a folder, we need to get it approved by their boss. So we would normally forward the ticket to them. Using this system we can add them as an approver.