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Ability to view each ticket that used a particular snippet in "snippet reporting" Finished

- Jason
- Forum name: #Feature Request

Would it be possible to add links to the snippet reporting feature so we can easily see the tickets where the snippets were used?

Comment (1)

## **Lauren Cumming**

acum 6 ani

The following report should allow you to do this:)

## **DISPLAY TABLE**

SELECT OBJ\_LANG(ticket\_object\_use\_logs.snippet.category.id, 'text\_snippet\_categories') AS 'Snippet Category', OBJ\_LANG(ticket\_object\_use\_logs.snippet.id, 'text\_snippets') AS 'Snippet', COUNT() AS 'Uses'

FROM ticket object use logs

WHERE ticket\_object\_use\_logs.snippet.id <> NULL AND ticket\_object\_use\_logs.date\_created = %1:DATE\_GROUP%

SPLIT BY ticket\_object\_use\_logs.snippet.id GROUP BY ticket\_object\_use\_logs.ticket.id ORDER BY COUNT() DESC