Enhance Support with AI-Powered Search in Messenger

2024-11-08 - Lara Proud - [Comentários (0)](#) - [Product (Admin)](#)

Enhance customer support with AI Search in Messenger, designed to help users quickly find the answers they need. This feature uses your existing resources so you can provide precise Help Center content tailored to a user's specific inquiries, moving beyond generic article recommendations.

AI Search intelligently interprets user questions, scans your Data Sources for the most relevant solutions, and delivers a personalized support experience that reduces incoming tickets. This not only elevates the customer experience but also saves your team valuable time by allowing them to focus on more complex issues while AI manages routine inquiries.
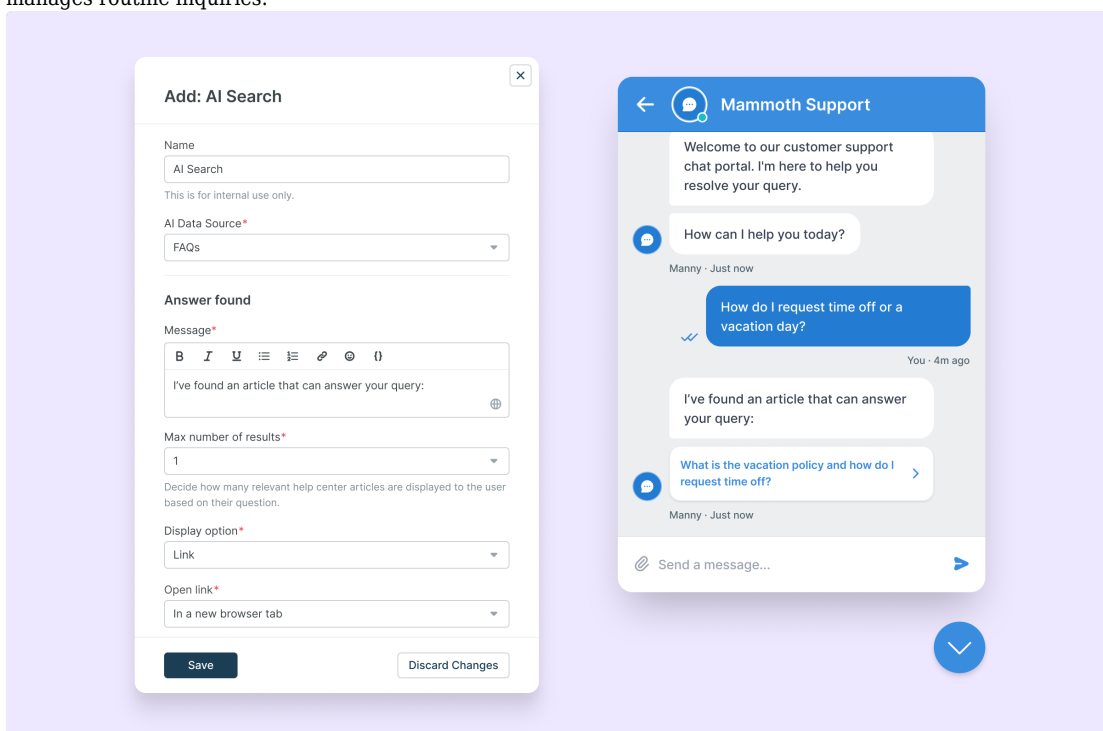
Getting started is simple, set up your AI data sources and then add the AI Search node to your Chatflows and watch as your existing content resolves issues before they reach your support agents. For more details, check out the [AI Search Guide](#).