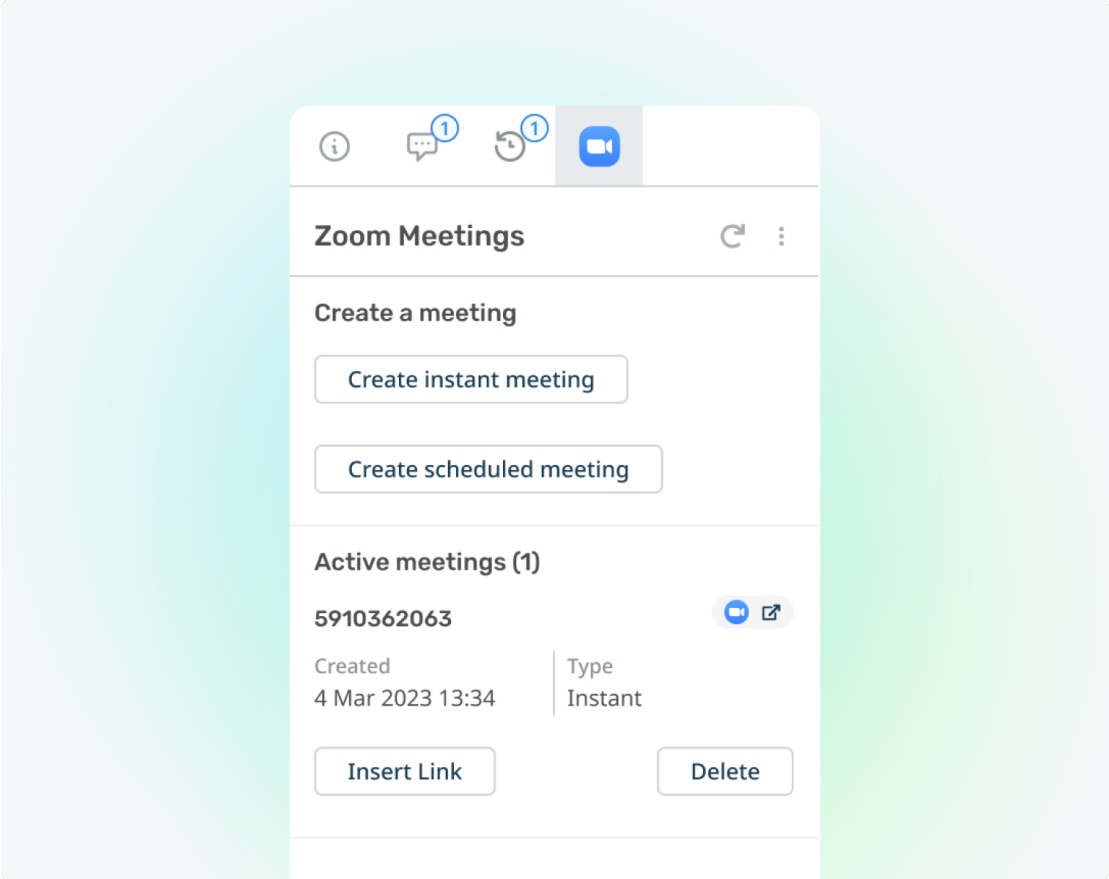
Deskpro

Deskpro introduces its new Zoom app to enhance collaboration

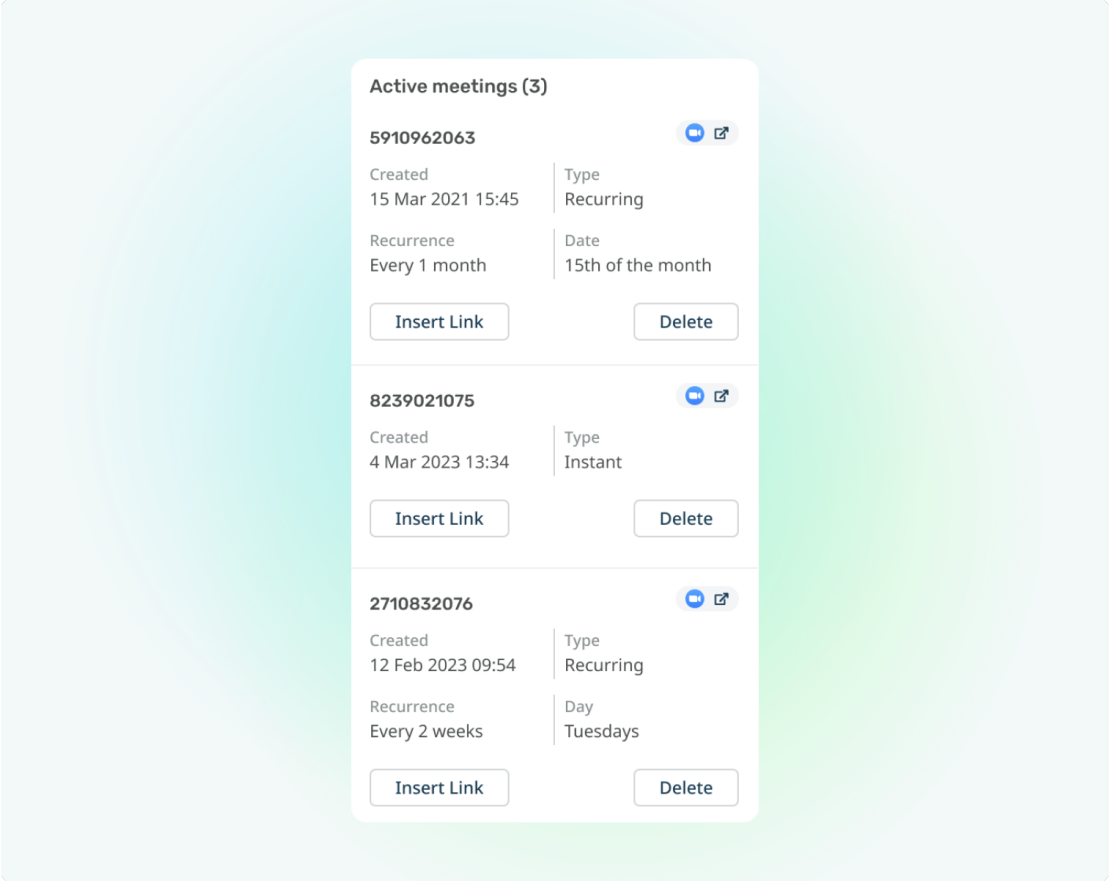
2023-04-24 - Lara Proud - Comentários (0) - Product (Admin)

We have just released a new Zoom app that will make scheduling and organizing Zoom meetings with end-users a breeze. The new app allows helpdesk agents to sign in and authenticate their accounts and create Zoom meetings for users in the helpdesk.



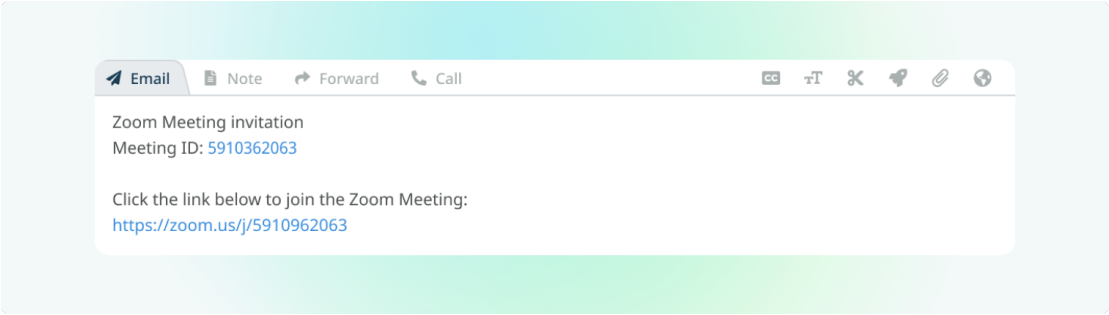
The Zoom app will allow Agents to create different types of meetings, including:

- Instant meetings
- Scheduled meetings
- Recurring meetings with a fixed time



Once the meeting is created, the app displays the meeting link and code, making it easy to share the details.

The app also includes a button that lets agents insert a meeting invitation message and link into the reply box with just one click, streamlining the communication process to make creating and inviting users to Zoom meetings much more efficient and improving overall customer experience.



Your helpdesk agents will no longer have to leave Deskpro to schedule and organize Zoom meetings, making their lives easier and allowing them to provide outstanding customer service without interruption.

Setting up the Deskpro Zoom app is easy. Go to **Apps & Integrations**, open the **Available** tab, and follow the setup instructions to install Zoom onto your helpdesk. Agents can start using the app right away to schedule and organize Zoom meetings from within Deskpro. Try it today and see the difference it can make in your Agents' workflow.

For more information about the Deskpro apps, visit our App Library.