DeskPRO Build #391 Released

2015-02-02 - Chris Padfield - Comentários (0) - Release Announcements

We are pleased to announce a new release of the DeskPRO helpdesk platform, build #391.

The following is an automatically generated list of changes in this release:

- FIX Email duplicate checker would not always work if the email included inline images
- FIX Ticket auto-unlock would not work if the agent changed a department such that they no longer had permission to view the ticket anymore
- FIX Agent: Clicking image attachments would open preview in DeskPRO but also open a new browser window
- FIX Actions defined for SLAs of type 'time until first response' would not execute properly

This update has been rolled out to all Cloud customers.

If you are using DeskPRO Download, you can update your installation from the admin interface.