DeskPRO Build #203 Released

2012-12-12 - Security Test - [Comentários (0)](#) - [Deskpro Releases](#)

We are pleased to announce a new release of the DeskPRO helpdesk platform, build #203.

The following is an automatically generated list of changes in this release:

- Updated languages: French, Polish - French: Added 405 phrases - Polish: Added 6 phrases
- Tasks/flag open by default when no fields, clean up a few ugly borders
- Fix listing online agents pictures on admin dash on cloud
- Fix hidden status phrases in notify rows
- Suppress agent notify tracker option
- Run new default ticket on cloud on first admin login
- Spacing around welcome message
- When theres an error connecting to cloud site db to confirm address, make sure to log it
- Clean up objects after each gateway iteration
- Add attach to random email tool
- Fix dupe index error when mass-adding agents and you included an address twice
- Fix linking to a 404 page in cloud
- Fix missing delims from agent replies used when DeskPRO talking to another DeskPRO
- Fix error when viewing raw html email
- Fix php notice when ticket change affects no agents
- Enable French language
- Fix badly shiv'd html5 elements in ie8 by not using clone on them
- Use the visitor secret when generating tokens so they can persist between individual sessions.
- Fix showing no perm error instead of form expired error
- Fix options debug log in DbTable auth adapter
- Italian text cut pattern
- Department language needs to separate tickets/chat departments
- Fix http status 503 not showing the 'upgrade' overlay to agent when upgrade trigger is set on the fs
- Have subject detector strip off FW from subjects when attempting to match
- Only show the chat departments that have online agents that have permission to take chats from them
- Update chat available trigger in real time to fix potential issue with trigger being out of sync between 'chat ping timeout' cron runs
- Prevent JS error when uploading images via the media manager.
- Fix tracking of unsatisified chat feedback.
- Optimize some RTE routines to ensure that Chrome maintains its cursor position when typing very quickly.
- Fix custom field search using 'not' operator on id-based fields
- Add tool to generate/send a random email
- Fix 'are you sure you want to close the form' alerts popping up when editing snippets
- Fix workflow preview not showing up in layout editor
- Fix error message when sending team chat when no other team agents
- Add hidden field that can take value from cookie or request params
- Add checkbox on/off field type
- Remove old AdminHandler classes that arent used anymore
- Fix phrase editor on 'layout' email templates tab
- Missing term summary for email_from_name term
- Show expire date in utc
- Fix typo
- Fix undefined index notice for bad index name
- Couple fixes to move db tool
- Fix register from email after validation
- Log but eat exceptions in failed rollback calls. Prevents losing an original exception in a rare case where rollback fails in the common pattern of rollback within a catch.
- Add commands to migrate site to new database server
- Add product as a grouping option in the report builder.
- Allow sys_disabled to come from filesystem-based trigger file
- Dont key list by match pattern

- Add login form to chat widget as well
- Handle when guest cant view anything on widget with fitted login form
- Fix LdapRaw source not returning invalid Result when no logger was attached
- Add note about using custom php on cloud in db table source, and if code is blank, reset to default
- Quick patch to zend oauth to fix notice with invalid/failed responses
- Error message when trying to merge ticket with itself
- Portal editor page to upload custom favicon
- Add modified phpthumb.ico to convert gd resources into ico
- Fix revert button on 'layout' email templates
- Default to org picture if person doesnt have one
- Fix ticketlog when adding user to ticket from login
- Add option for captcha on registration form.
- On smtp test error, show error log by default and link to kb article
- Remove exits on perm errors
- Better no perm page
- Fix Emogrifier not running on custom email templates after save
- render standard error page with invalid tokens rather than exit to ensure proper shutdown
- Dont disable billing interface with helpdesk disabled setting
- Fix demo sites that arent expired yet showing failed bill message
- Fix deleting user not sending proper message to update counts/list
- Add back missing feedback rating email trigger action option
- Limit insufficient permission error emails on the article gateway processor to once per day per email (to prevent wars).
- If sending an email to a KB article gateway from an unknown email address, respond with an error saying the mail was rejected.

If you are using the cloud version of DeskPRO, your account will have already been updated or will be updated within the next 24-48 hours.

If you are using DeskPRO download, you can update your installation from the admin interface.