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Summing Ticket Billing Charges

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If you want to run a query to get the sum of all Billing Charges on a ticket, you can do this:

 $SELECT\ tickets.subject,\ DPQL_ALIAS(CONCAT(FLOOR(tickets.charges.charge_time\ /\ 3600),\ '\ Hours\ ',\ FLOOR(MOD(SUM(tickets.charges.charge_time),\ 3600)\ /\ 60),\ '\ mins'),\ 'Charge\ Time')$

FROM tickets

GROUP BY tickets.id AS 'ID'

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