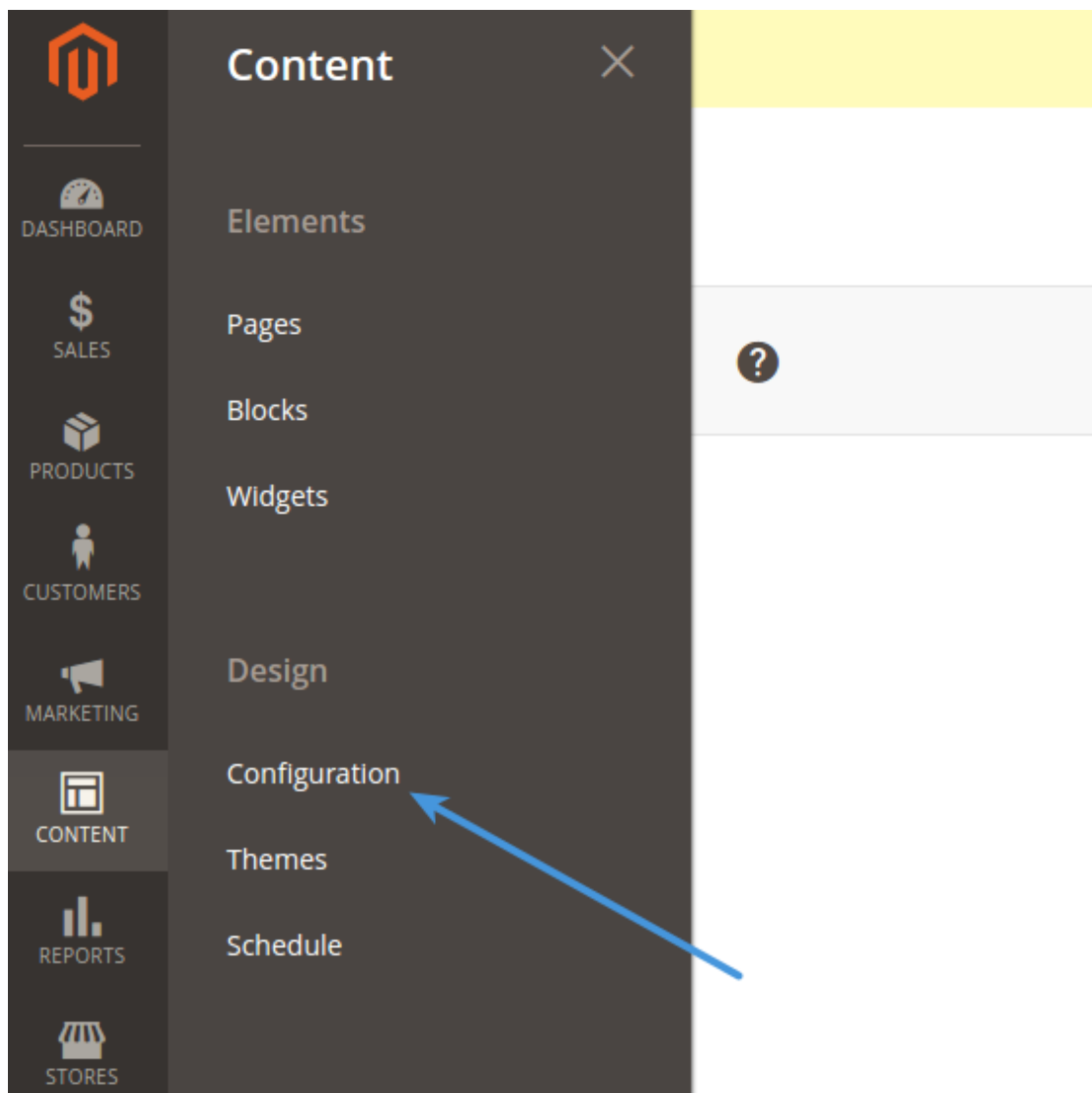


How do I install the chat widget in Magento?

Lauren Cumming - 2023-08-16 - [Comentários \(0\)](#) - [Using Deskpro](#)

1. Sign into your Magento account as an administrator.
2. Head to the **"Content"** section on the left hand side navigation menu. Then click on **"Configuration"**.



3. Find the current theme row (on a fresh installation it is applied as "Default Store View") and click **"Edit Link"**.

Design Configuration

admin

Filters

Default View

Columns

3 records found

20 per page

<

1

of 1

>


Default	Website	Store	Store View	Theme Name	Action
Global				-- No Theme --	Edit
Global	Main Website			-- No Theme --	Edit
Global	Main Website	Main Website Store	Default Store View	Magento Luma	Edit

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Magento ver. 2.1.1

[Report Bugs](#)

4. Copy and paste the chat widget code from Deskpro under **Admin > Chat > Site Widget & Chat**.

**Add widget & chat to your site**
Get instructions and help on how to add the widget to your website

Embed code

```
<!--DESKPRO_WIDGET_LOADER::BEGIN--><script type="text/javascript">window.DESKPRO_WID
```

COPY

Manually installing the widget

Install widget in a CMS

5. In **"Other Settings"**, find **"HTML Head"** tab. Then find **"Scripts and Style sheets"** text input. Copy and paste the widget code here and press Save.

Other Settings

HTML Head

Favicon Icon

Upload

Allowed file types: ico, png, gif, jpg, jpeg, apng, svg. Not all browsers support all these formats!

Default Title

Magento Commerce

Title Prefix

Title Suffix

Default Description

Default Description

Default Keywords

Magento, Varian, E-commerce

Scripts and Style Sheets

```
<!--DESKPRO_WIDGET_LOADER::BEGIN--><script type="text/javascript">window.DESKPRO_WIDGET_OPTIONS = {  
  "helpdeskurl": "http://deskpro-devu/",<script><script type="text/javascript">window.DESKPRO_ASSETS_URL =  
  "http://localhost:9666/"<script><script type="text/javascript" id="tp-widget-loader"  
  src="http://localhost:9666/pub/build/widget_loader.min.js"><script><!--DESKPRO_WIDGET_LOADER::END-->
```

Use Default Value

This will be included before head closing tag in page HTML.

6. Don't forget to refresh your caches (Magento will remind you about that!)