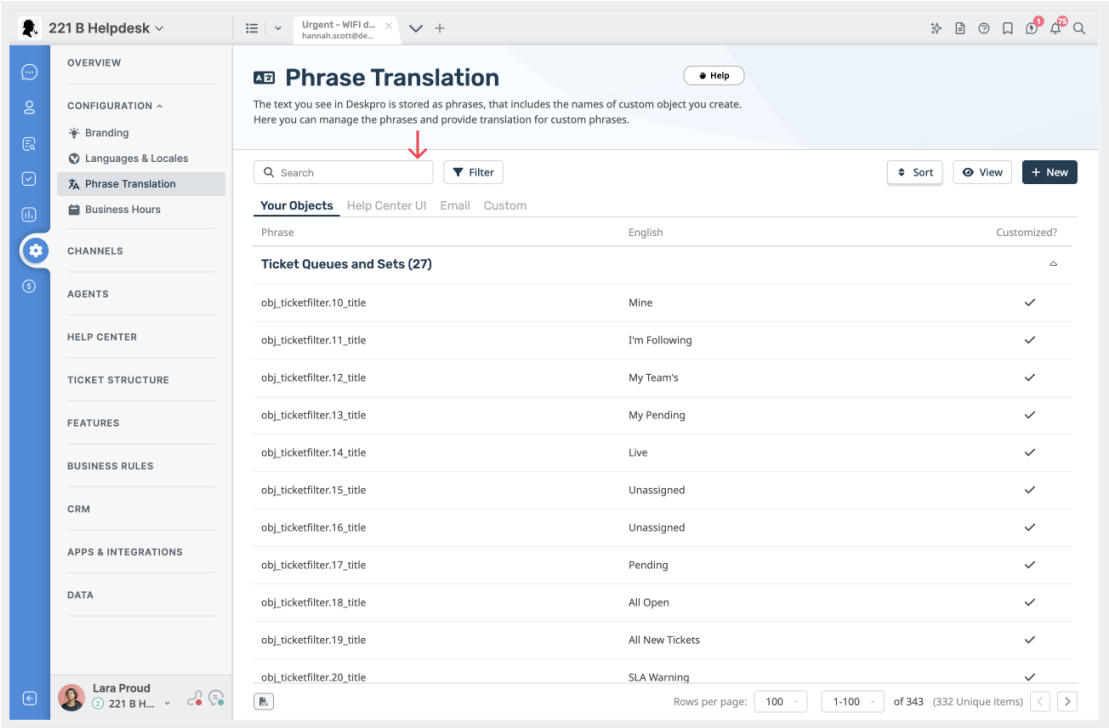
How do I customize the text that appears on my Help Center?

Cecilia Sam - 2023-08-17 - Comentários (0) - Configuration

Can I change the text used on the Help Center outside of the Publish app content?

Yes, you can change almost all of the user-facing text on the Help Center and in emails using the Deskpro phrases system.

To do this, go to **Admin > Configuration > Phrase Translation**. To the phrase you want to change, you can use the **Search box** on the page or **Ctrl-F / Cmd-F** keyboard shortcuts to search for the phrase on each page.



In the **Text box**, enter your changed version of the text and click **Save**. If you have more than one language installed on the helpdesk, you will need to define the change for each language.

Edit: obj_ticketfilter.10_title

obj_ticketfilter.11_title

English

Mine

Français

Español

English (UK)

الإنجليزية

Türkçe

Deutsch

Save

Open next phrase

Discard Changes