

Does Deskpro support multiple languages?

Ben Henley - 2023-08-31 - Comentário (1) - Deskpro Legacy

Note

You are browsing the Legacy version of this article. For the current version, see: [Does Deskpro support multiple languages?](#)

Deskpro has support for 29 languages (at the time of writing) and we are working to add more.

Supported languages include:

- العربية (Arabic)
- 英语（美国） (Chinese (Simplified))
- Čeština (Czech)
- Dansk (Danish)
- Nederlands (Dutch)
- Suomen Kieli (Finnish)
- Français (French)
- Deutsch (German)
- Ελληνικά (Greek)
- Magyar (Hungarian)
- Bahasa Indonesia (Indonesian)
- Italiano (Italian)
- 本語 (Japanese)
- 영어 (Korean)
- Norsk (Norwegian)
- فارسی (Persian)
- Polski (Polish)

- Português (Portuguese)
- Română (Romanian)
- Русский (Russian)
- Español (Spanish)
- Slovenian (Slovenian)
- Slovenčina (Slovak)
- Svenska (Swedish)
- Türkçe (Turkish)
- English (UK)
- English (US)
- Tiếng Việt (Vietnamese)
- Cymraeg (Welsh)

To see the currently available languages, go to **Admin > Setup > Languages**. If the language you want is not yet available, or you wish to help translate any of the language packs further, for the Help Center you can use our [crowdsourced translation system](#) to help us add it.

Next to each language, you can see which interfaces are supported. "User" means that the user-facing text (the portal and emails to users) will be translated. "Agent" means the Agent interface and emails to Agents will be translated.



To use a language, you must first install it. See


Installing new languages


in the Admin manual for details.


Users will then be able to select their preferred language on your portal:


- OR -


Login ▾


 English ▾


 BAHASA INDONESIA


 ČEŠTINA


 CYMRAEG


 DANSK


 DEUTSCH


 ENGLISH (UK)


 ESPAÑOL


 FRANÇAIS


 ITALIANO


 MAGYAR


 NEDERLANDS


 NORSK


 POLSKI


 PORTUGUÊS


 РУССКИЙ


 ROMÂNĂ


 SLOVENČINA


 SLOVENIAN


 SUOMEN KIELI


 SVENSKA


 TIẾNG VIỆT


 TÜRKÇE


 ΕΛΛΗΝΙΚΑ

 الإنجليزية

 فارسی

 日本語

 英语 (美国)

 영어

If the Agent interface is supported, Agents will be able to change language from their **Preferences**.

Comentário (1)

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LE Lieven Embrechts

5 years ago

We should be able to set a preferred language for an organisation, set a preferred language for a user, And then the language could be inherited from organisation to user to tickets. In that way mail templates can follow the languages.