

9. Create a dashboard

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You can make the best decisions when you're armed with analytics. Knowing how you and your team are performing means you're much better equipped to improve the efficacy of your support.

Deskpro allows you to build beautiful reports that reveal exactly what matters most to you. Create limitless combinations of statistics without a degree in SQL.

We understand that you need your support operation to be driven by data. Here's how to build your first dashboard:

To create a new dashboard, click the **+ Add** button under Custom Dashboards in the Reports Sidebar.