



## <u>Centro de Ajuda > Comunidade > Feature Request > Would like more settings on ticket</u> archiving

Would like more settings on ticket archiving Collecting Feedback

- SF Simon Frost
- Nome do Fórum: #Feature Request

Is it possible to have some more settings on ticket archiving? We have perpetual tickets for in-house actions that need to stay Resolved and not be Archived with everything else. We have these in a particular Category, but I suppose something like the attached could make sense