



<u>Centro de Ajuda</u> > <u>Comunidade</u> > <u>Feature Request</u> > <u>View what tickets agents have open</u>. View what tickets agents have open. Finished

- Katie Jackson
- Nome do Fórum: #Feature Request

A way for admin users to monitor agent activity and see what tickets they are currently working on. Preferably from the ticket queue for ease of viewing.