



<u>Centro de Ajuda</u> > <u>Comunidade</u> > <u>Feature Request</u> > <u>Set Ticket Due Date</u>

Set Ticket Due Date Under Review

- Steven West
- Nome do Fórum: #Feature Request

I would like to be able to manually set a date when a ticket is due. Sometimes we have requests that have to be carried out on a particular date. It would be nice to have a status that allows a Due Date to be set, rather than have SLA that expires.

Comentário (1)

Christian Mattart

6 years ago

For the time being, we have added a custom date field on the tickets and it does the job.