Deskpro

Partial word search Collecting Feedback

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- **Nome do Fórum:** #Feature Request

When searching for users or orgainzaitons (really anything) it would be more efficient for agents to be show results for 'partial' words. An example is a customer who's last name is Haley called. This could be 'Haily' or Smith vs. Smithe. This also would allow filtering of organizations to show only the ones beginning with a certain letter.