



<u>Centro de Ajuda > Comunidade > Feature Request > More conversation in linked tickets</u> <u>created</u>

More conversation in linked tickets created Collecting Feedback

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- Nome do Fórum: #Feature Request

It would be very useful to be able to create a linked ticket including not only the first user message, but also a selection of message from both agent and user (same as in splitting messages in a new ticket).