



[Centro de Ajuda](#) > [Comunidade](#) > [Feature Request](#) > [Macros outside of tickets](#)

Macros outside of tickets Collecting Feedback

- Steve Miller
- **Nome do Fórum:** #Feature Request

It would be very useful to be able to create macros that automate/script repetitive tasks outside of the scope of a single ticket. For example, let's say that my organization needs to create a certain type of ticket that has the same 10 tasks inside of it. If I can create a macro that can do that with minimal input from me (e.g, ticket title, assigned person, etc.), that would be awesome.