



<u>Centro de Ajuda</u> > <u>Comunidade</u> > <u>Feature Request</u> > <u>Locking 'ordered by' for agents</u> Locking 'ordered by' for agents Collecting Feedback

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- Nome do Fórum: #Feature Request

The ability for an admin to set and lock the 'ordered by' option for agents so that the agents cannot choose another 'ordered by' option.

 $\hbox{E.g. in the screenshot locking it as 'Urgency (Highest-Lowest)'}.$