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Lock icon in condensed ticket list view Finished

- Jason McGrath
- **Nome do Fórum:** #Feature Request

Add the ability to see when tickets are locked in the condensed ticket view:

Subject	User	Department	Agent	Agent Team
<input type="checkbox"/> #570 Promover avaliações de todos os tipos	Daniel Funchalinho	Sales	<input type="checkbox"/> John Doe	No Team Assigned Agent: 0
<input type="checkbox"/> #569 Control of loan	Alisa Zornano	Regulation and Control of Magical Creatures > Control	<input type="checkbox"/> John Doe	No Team Assigned Agent: 0
<input type="checkbox"/> #568 Como seria um	Robert Quaker	Regulation and Control of Magical Creatures > Regulation	<input type="checkbox"/> John Doe	No Team Assigned Agent: 0
<input type="checkbox"/> #567 Regra que eu sei	Daniela Quaker	Sales	<input type="checkbox"/> John Doe	No Team Assigned Agent: 0
<input type="checkbox"/> #566 Apresentação formal de nível avanç	Salvador Swift	Regulation and Control of Magical Creatures > Regulation	<input type="checkbox"/> John Doe	Level 1 Assigned Agent: 0
<input type="checkbox"/> #565 Tenteis, tenteis... Here the Dornosou indignantly	Joe Hood	Regulation and Control of Magical Creatures > Control	<input type="checkbox"/> John Doe	Support Assigned Agent: 0
<input type="checkbox"/> #564 Fazer um questionário com respostas abertas e fechadas	Abraham Neal	Support	<input type="checkbox"/> John Doe	Support Assigned Agent: 0
<input type="checkbox"/> #563 Red act wand/broom/point	Tom Hight	Regulation and Control of Magical Creatures > Regulation	<input type="checkbox"/> John Doe	Support Assigned Agent: 0
<input type="checkbox"/> #562 Um que vai ajudar	Daniel Price	Widgets	<input type="checkbox"/> John Doe	Level 2 Assigned Agent: 0
<input type="checkbox"/> #561 There is lock time when she locked back once or twice	Maria Cox	Sales	<input type="checkbox"/> John Doe	No Team Assigned Agent: 0
<input type="checkbox"/> #560 Melhorar o tempo para enviar o que tem	Henry Chickadee	Regulation and Control of Magical Creatures > Control	<input type="checkbox"/> John Doe	Support Assigned Agent: 0
<input type="checkbox"/> #559 VERY short remarks, and one thought I can	Joe Hood	Support	<input type="checkbox"/> John Doe	No Team Assigned Agent: 0
<input type="checkbox"/> #558 Better reports of rock w/updates view	Wayne Carroll	Sales	<input type="checkbox"/> John Doe	Level 1 Assigned Agent: 0
<input type="checkbox"/> #557 And for those of that in "Oh, no love, that	Joe Hood	Widgets	<input type="checkbox"/> John Doe	Support Assigned Agent: 0
<input type="checkbox"/> #556 Um que eu quero que tenha um	Conner Knox	Sales	<input type="checkbox"/> John Doe	No Team Assigned Agent: 0
<input type="checkbox"/> #555 Laborem magister tempore et ibero	Margot Mossad	Sales	<input type="checkbox"/> John Doe	No Team Assigned Agent: 0

Comentário (1)

Lara Proud

1 year ago

Hi Jason, this change has been implemented, now when a ticket is locked it can be seen in any of the ticket views including the table view, making it much easier to know which tickets are locked by other agents from a quick glance!