



<u>Centro de Ajuda</u> > <u>Comunidade</u> > <u>Feature Request</u> > <u>Initial Response notification from user</u>

## to agent

Initial Response notification from user to agent Collecting Feedback

- Chad
- Nome do Fórum: #Feature Request

I'd like the ability to have the executives to receive an email stating that an email has been acknowledged, but only on the first response.