



[Centro de Ajuda](#) > [Comunidade](#) > [Feature Request](#) > [Hyperlinks in "busy" message in chat](#)

Hyperlinks in "busy" message in chat Collecting Feedback

- Colin Dunn
- **Nome do Fórum:** #Feature Request

Add the ability to specify a hyperlink in the "busy" message which end users receive if no agents are available to take their live chat.