



<u>Centro de Ajuda</u> > <u>Comunidade</u> > <u>Feature Request</u> > <u>Email replies to notes show as replies, want to be notes</u>

Email replies to notes show as replies, want to be notes Collecting Feedback

Tim

• Nome do Fórum: #Feature Request

We are looking for a way to make it so when an agent email replies to a note, the agent's reply is a note as well, and a reply to an actual email message is added as an email reply.