



[Centro de Ajuda](#) > [Comunidade](#) > [Feature Request](#) > [Customizable Ticket Reference for Departments](#)

Customizable Ticket Reference for Departments Collecting Feedback

- GD Grant Dyer
- **Nome do Fórum:** #Feature Request

We have a couple of departments and would like to be able to have unique ticket references for each department
e.g. SALES-6773-343 and SUPPORT-38374-343874