



[Centro de Ajuda](#) > [Comunidade](#) > [Feature Request](#) > [Create new ticket using a macro](#)

Create new ticket using a macro Collecting Feedback

- Lucas Williamson (TEKsystems)
- **Nome do Fórum:** #Feature Request

I have created a macro that populates all info needed for a repetitive "New" ticket, however there does not seem to be a way to use a macro until after the ticket is created. How can I use the macro with pre-defined details to create a new ticket?