



<u>Centro de Ajuda</u> > <u>Comunidade</u> > <u>Feature Request</u> > <u>Allow redirects from archived articles to published articles</u>

Allow redirects from archived articles to published articles Collecting Feedback

• Natalie Wlock

• Nome do Fórum: #Feature Request

Allow agents to set a URL redirect on an archived article so it can point to a published article. For example, I have 4 Knowledge Base articles which are duplicates. I only want to keep 1 article published and public facing.

Would it be possible to create a way to archive 3 of the articles (so that they are not public facing) and set up URL redirects to the 1 article I will keep published and public?

This is particularly useful if a user has bookmarked a link to an article that you want to archive and redirect them to a newer one without them having to find it in the search.