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Adding text beneath the Signature box Finished

- Anna Sundqvist
- **Nome do Fórum:** #Feature Request

The Signature box is “locked” at the bottom and it is now impossible to add anything below the Signature box if need be. (For instance, it is custom for us to copy and paste the original question from a User that comes to us via other departments and systems in our organization below the Signature box.)

In short, it would be ideal if there were an option to add text beneath the Signature box.

Comentário (1)

Lara Proud

9 months ago

You are now able to move the Agent Signature within the reply box. Agents can use the Toggle Signature button in the reply box to insert their signature at their cursor in a different position. This functionality was added as part of Deskpro Release 2023.38:

<https://support.deskpro.com/en-US/news/posts/deskpro-horizon-release-202338>