



[Centro de Ajuda](#) > [Comunidade](#) > [Feature Request](#) > [Add Organization to User when Created from Ticket](#)

Add Organization to User when Created from Ticket Collecting Feedback

- CC Claire Collier
- **Nome do Fórum:** #Feature Request

When creating a new ticket, if you choose to create a new user, then it is only after the ticket and user have been created, can an Organization be added. Is there any way to add an Organization (as an optional field) when creating a new ticket with the new user option. Image attached below of our current New Ticket screen to show the area being described.

+ ADD New Ticket

USER CC'S Change User

Email Address

Name

PROPERTIES LABELS

Brand SysGroup

Department

BILLING


Charge Amount: 0.00 GBP

Time: H: 3 M: 6































Pause Reset

Comment

MESSAGE NOTE

Agent:  Claire Collier None

Subject:

Attach Snippets **B** *I* U                              

add organisation