



[Centro de Ajuda](#) > [Comunidade](#) > [Feature Request](#) > [Add interface to manage Problems, just like you can manage Snippets](#)

Add interface to manage Problems, just like you can manage Snippets Report



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Koen

- **Nome do Fórum:** #Feature Request

In Horizon, there's a great new interface to manage snippets. It allows you to search, change view based on status, apply mass actions, see & sort on how often it's used. (See attachment.)

It would be great to have a similar interface for Problems. Currently it's quite hard to manage problems (see also

<https://support.deskpro.com/en-US/community/view/renaming-and-dating-problems-after-cre>

ation) and not possible to delete them.

The 'Problems & Incidents' section in the admin section only allow to change the settings - a problems list would fit there well.