



## <u>Centro de Ajuda > Comunidade > Feature Request > Add agent-forwarded messages to</u> <u>ticket through tag</u>

Add agent-forwarded messages to ticket through tag Collecting Feedback

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- Nome do Fórum: #Feature Request

I would like the ability to forward mails as an agent and then add a mail tag like #addto:<Ticket ID> and have the forwarded mail added as a response to the existing ticket.