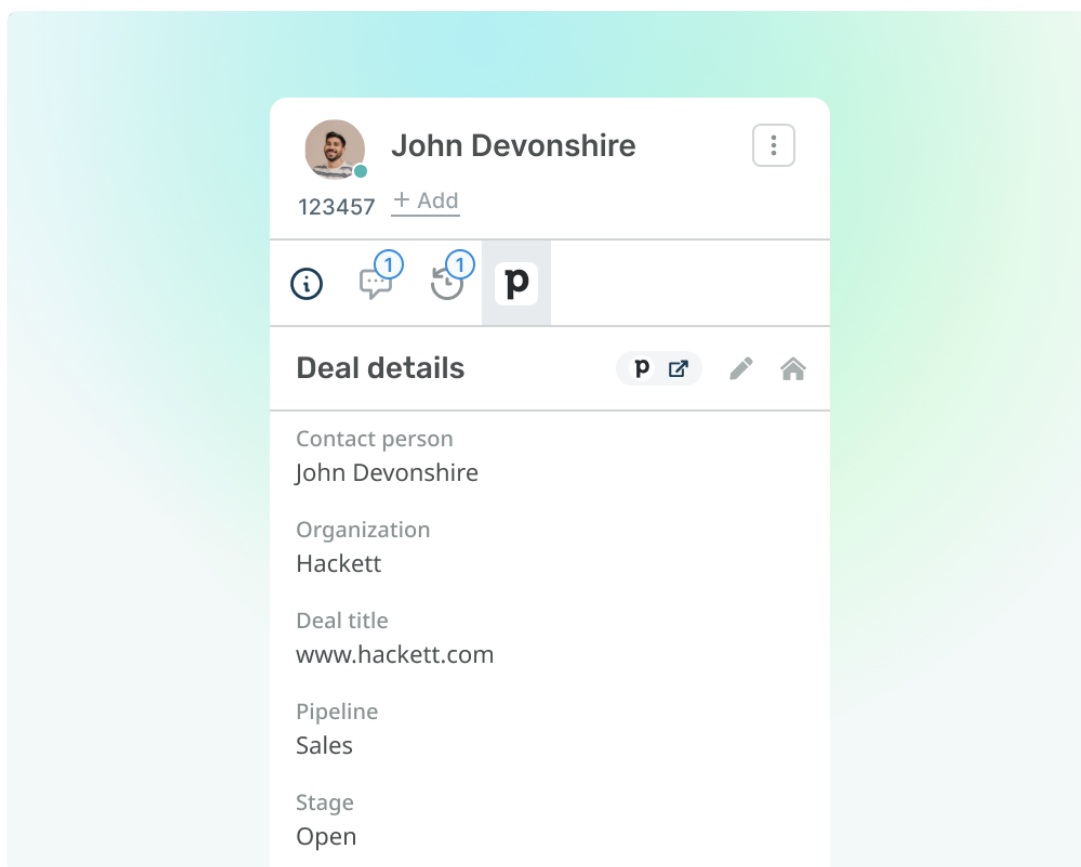


Introducing our new Pipedrive app

2022-10-17 - Lara Proud - Comment (1) - Product (Admin)

We have developed our brand-new Pipedrive app. You can set the Pipedrive app up to let your agents view your Pipedrive contacts' information on User profiles inside Deskpro!



Deskpro Users will be automatically linked to Pipedrive contacts, letting agents locate and view deal information associated with the User without needing to leave the helpdesk. The app will display information about a User, such as their deals and contact details. It will also enable your agents to search and manually link Users to contacts from the User Profile, quickly giving context about Users from the helpdesk interface.