

Deskpro Release 2023.0.0

2023-05-10 - Lara Proud - Comment (1) - Release Announcements

We have released version 2023.0 of Deskpro. This post summarizes the updates we have made to our legacy product.

New feature

□ We have added an Admin Tool to assist in upgrading to Deskpro Horizon to help ensure your legacy helpdesk is ready for the upgrade.

Bug fix

□ We have also fixed an issue where enabling v2 Snippets after upgrading them sometimes failed (SC 103960).

For details of the previous Deskpro release, see [Deskpro 2022.2.3](#).